

DART MISC.



Job	Start Time	Usage	Phone Number or ID	Type	Pages	Mode	Status
465	11/10 3:16PM	0'52"	2147493662	Send.....	2/ 2	EC144	Completed.....

Total 0'52" Pages Sent: 2 Pages Printed: 0

TOWN OF  
**ADDISON**

**PUBLIC WORKS**

To: Tim Newby, A.V.P

From: Jim Pierce, P.E.  
Asst. Public Wks. Dir.  
Phone: 972/450-2879  
FAX: 972/450-2837  
jpierce@ci.addison.tx.us

Company: DART

FAX #: 214-749-3660

Date: 11-10-00

16801 Westgrove  
P.O. Box 9010  
Addison, TX 75001-9010

# of pages (including cover): 2

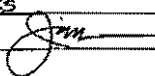
Re: Letter from Joahir Atkins

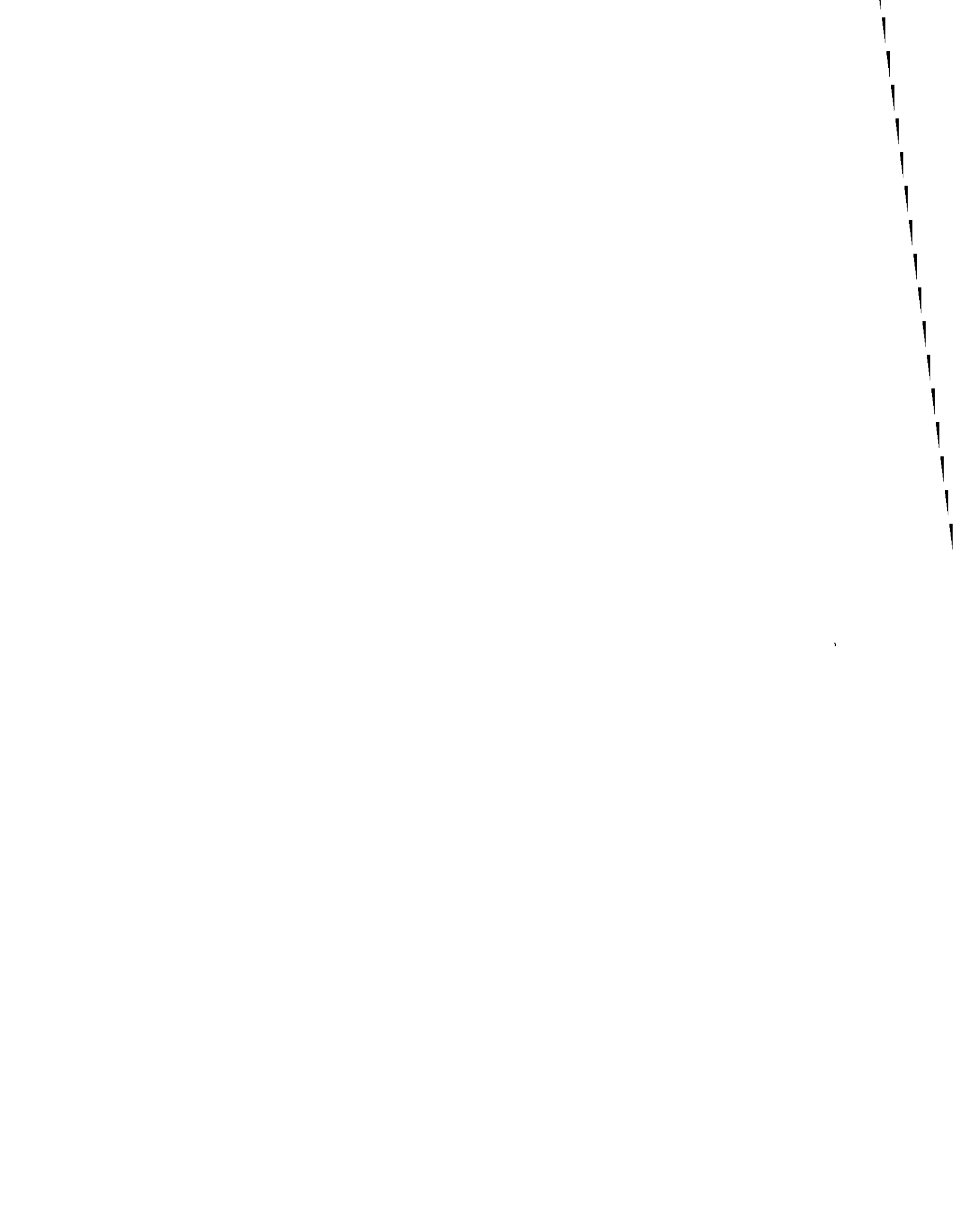
- Original in mail
- Per your request
- FYI
- Call me

Comments: Tim: Attached is a copy of a letter from Joahir Atkins with complaints about bus service.

As for Westgrove, he is probably talking about the Sojourn/Westgrove intersection. We have a joint project with DART to improve the S.W. corner turning radius. Mahesh Kuimil is your project manager

Would you please pass this on to the proper person for response?

Thanks  




Joahir Akins  
17617 Midway Rd  
Dailas, TX 75287

Attention: Captain Greg Layman  
Addisson Police  
Addisson, TX

Dear Captain Greg Layman,

This is a complaint about the DART busses that port from Addisson particularly their route 341. I've noticed problems with the buses of DART one caught on fire at Arapaho and Addison road a few months ago, a bus crashed into a pole while making a turn on Westgrove, and I continuously notice how these busses speed on the streets around Excel telecommunications then brake hard when approaching stop signs. The buses DART use in ADDISSON and Carrollton are not always properly operating . They are known to have problems with accelerations, braking and power failures that causes the bus to shut off while it is in motion. I witnessed one bus shut off on Addisson Road approaching Arapaho. The bus continued to roll without power , then turned onto Arapaho continuing to roll without power until it came to a stop at the transit center. Incidents such as this one are hazardous to pedestrians, other drivers, and the riders onboard. The drivers of these buses force themselves into lanes with theses buses particularly on Westgrove they are known to force cars to back out of there way when they make a turn at the light. If DART wants to use these streets to generate and expand ridership they should pay the cost not local drivers. The the strength of the pole that was crashed into on Westgrove is still standing but its strength had been compromised. I'd like to for Addisson traffic and public safety to address DART operators and management that they are operating on public facilities, any poorly operating bus that causes fires ,any accidents from speeding, and damages to public facilities are a hazardous to residents that live in Addisson and the frequent visitors of Addisson. I'll come into the Addisson police department to make a much more formal complaint ,along with that complaint I'd like to attach this letter I faxed.

Thank you for your time and consideration.

Cordially

Joahir Akins



*Addison!*  
**Police  
Department**

**ADDISON POLICE  
DEPARTMENT**

4799 Airport Parkway  
P.O. Box 9010  
Addison, TX 75001-9010

**Fax Cover Letter**

**Fax Numbers**

- Detentions.....(972) 450-7181
- Communications...(972) 450-7183
- CID.....(972) 450-7182
- Administration.....(972) 450-7186

**PLEASE DELIVER THE FOLLOWING PAGES TO:**

NAME: Jim Pierce

COMPANY/FIRM: \_\_\_\_\_

CITY/STATE: \_\_\_\_\_

FAX NUMBER: 972-450-2837

FROM: \_\_\_\_\_

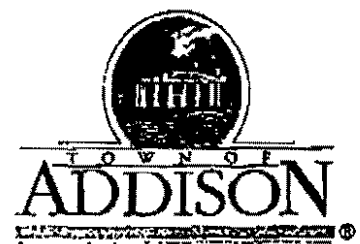
PHONE NUMBER: \_\_\_\_\_

COMMENTS: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_



**P.G. (Greg) LAYMAN**  
Lieutenant of Police  
Addison Police Department

P.O. Box 9010  
4799 Airport Parkway  
Addison, Texas 75001-9010  
(972) 450-7146  
FAX (972) 450-7186

Number of pages including cover sheet: 2

**NOTICE:** The enclosed materials are intended only for the recipient named above and, unless otherwise expressly indicated, is confidential and privileged material. Any use other than as intended, is prohibited. If you received this material in error, please notify us immediately by telephone at our expense, and destroy the enclosed material. Your cooperation is appreciated.

**Please notify us immediately if not properly received.**





4/00

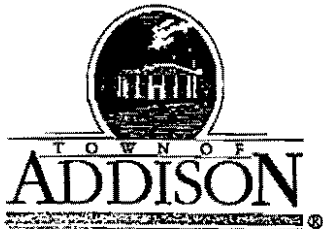
DART Bus Stop Shelter

Contact

Robert Parks

214-749-2899





ENVIRONMENTAL SERVICES

(972) 450-2821 Fax: (972) 450-2837

16801 Westgrove Drive

Post Office Box 144 Addison, Texas 75001

*Jim -  
FYI*

October 2, 1998

Certified Mail No. 471-492-876

Mr. Lonnie Blaydes, Jr.  
Vice President  
Commuter Rail & Railroad Management  
Dallas Area Rapid Transit  
P.O. Box 660163  
Dallas, Texas 75266-7210

Dear Mr. Blaydes:

During the rainstorm on October 2, 1998 we received a number of complaints regarding the conveyance of storm water along the Cotton Belt railroad right-of-way in Addison. These complaints included reports of private property damage due to storm water that must flow west along the right-of-way. Of particular concern is the area between the railroad yard just west of Addison Road and Midway Road. I had our Public Works Director John Baumgartner evaluate the complaints and his observations were as follows:

1. On the northside of the railroad there is evidence of high vegetation and some siltation in the drainage way that may have contributed to the high water complaints.
2. On the south side of the railroad the drainage way is choked with willows and cottonwoods in addition to a large number of railroad ties lodged between trees. These items coupled with the sedimentation appear to degrade the hydraulic efficiency of the waterway.

In accordance with the Town of Addison Ordinance No. 10-24 we respectfully request that DART take action to correct the maintenance issues associated with the railroad right-of-way between Addison Road and Midway Road.

Please contact me so I can let the affected property owners know your schedule and plans for corrective action. Thank you in advance for your prompt attention regarding this issue.

Sincerely,

Neil Gayden

Attachments: Ordinance No. 10-24

cc: John Baumgartner, Director of Public Works, Town of Addison  
Roger Snoble, President/Executive Director DART  
Ron Whitehead, City Manager, Town of Addison

